



Quality Assurance Survey Specialist

Quality Assurance Survey Specialists conduct telephone, face to face, and virtual satisfaction surveys in Franklin & Fulton counties. A satisfaction survey is a questionnaire that asks people how satisfied they are with the services they have received during the past year.

Hours can range from 5-25 hours per week with flexible scheduling.

To qualify you or a family member must have received services in the public mental health system.

Drivers license a plus.

The hourly wage for this position is \$10 per hour with an increase after successful probationary period.