



The I/FST welcomes your participation in focus groups and at local meetings to discuss survey results and plan future activities.

Contact us:



MHAFF.org

info@mhaff.org



Facebook

@MentalHealthAssociationofFranklinandFultonCounties



LinkedIn

MentalHealthAssociationofFranklinandFultonCounties



Instagram

CSP.MHAFF

Franklin County

478 Grant Street
Chambersburg, PA 17201

p: 717-264-4301

f:717-264-3591

Fulton County

301 East Maple Street
McConnellsburg, PA 17233

p: 717-485-4642

Helpline: Daily 5:00-10:00pm 717-264-2916

The Individual/Family Satisfaction Team is funded through contracts with: Franklin/Fulton County Mental Health and Developmental Disability and Early Intervention; and Tuscarora Managed Care Alliance.

MHAFF Mission

To actively help and promote mental wellness through advocacy, education, prevention, social action, supportive employment and support of research and legislation.

MHAFF Vision

The Mental Health Association of Franklin and Fulton Counties envisions a just, humane and healthy society in which all people are accorded respect, dignity and the opportunity to achieve their full potential free from stigma and prejudice.



Mental Health Association of Franklin
and Fulton Counties (MHAFF)

I/FST Individual/Family Satisfaction Team

Your Opinion Counts!



Why are we calling?

Using Satisfaction Surveys we identify areas of individual Satisfaction:

- We see what is working.
- We hear your concerns.
- We spot service barriers.

Surveys are conducted anonymously allowing us to obtain accurate feedback.

Surveys are combined in a report that help state and local officials and providers know how satisfied or dissatisfied individuals are with their services.



Who gets called?

- Individuals and family members of individuals who participate in mental health services.
- Individuals who participate in drug and alcohol services.
- Individuals and family members of individuals who have developmental disabilities.

Be a part of the solution.

Members of our I/FST are individuals who have received services, are receiving services, or have a close family member who receives services.

We understand!